

CONTENTS

	<i>Page</i>
Foreword by Mr S Nakatani	v

PART I - SUMMARIES

Resource papers

The Prevention of Labour Disputes – Suggested Approaches	5
Factors which Hinder or Promote the Settlement of Labour Disputes	7

Findings

Government viewpoint	9
Employers' viewpoint	12
Workers' viewpoint	13

PART II - RESOURCE PAPERS

The Prevention of Labour Disputes – Suggested Approaches by Mr Tan Boon Chiang	21
Factors which Hinder or Promote the Settlement of Labour Disputes by Mr Carmelo C Noriel	37
Voluntary Codes of Conduct – An Approach to the Prevention and Settlement of Labour Disputes by Mr R Thiagarajah	45

PART III - COUNTRY PAPERS

Brunei Darussalam	57
Indonesia – Government view	65

	<i>Page</i>
– Employers' view	79
– Workers' view	85
Malaysia – Government view	91
– Employers' view	121
– Workers' view	141
Philippines – Government view	151
– Employers' view	167
– Workers' view	199
Singapore – Joint paper	223
Thailand – Government view	273
– Employers' view	279
– Workers' view	319